Datasheet

JCT Media Board

Dialogic.

Dialogic® D/120JCT-LS Media Board

The Dialogic[®] D/120JCT-LS Media Board is a 12-port analog PCI or PCI Express board well-suited for developing advanced communications applications that require multimedia resources. This high performance, scalable product supports voice, fax, and software-based speech recognition processing in a single PCI or PCI Express slot, providing 12 analog telephone interface circuits for direct connection to analog loop start lines.



The D/120JCT-LS offers the enhanced capabilities an evolving communications market segment demands. The product is suitable for advanced Computer Telephony (CT) based communications applications that require multimedia resources such as web-enabled contact centers, unified messaging, and speech-enabled Interactive Media Response (IMR) systems. The D/120JCT-LS offers a rich set of advanced features in addition to supporting Digital Signal Processor (DSP) technology and signal processing algorithms, ensuring a competitive edge for a variety of solutions.

Features	Benefits
Supports G.726 bit exact and GSM coders	Enables implementation of unified messaging applications that meet VPIM standards
Supports Continuous Speech Processing (CSP)	Provides a flexible speech processing technology, which when coupled with efficient drivers, off-loads critical real-time signal processing in speech-enabled applications to onboard DSPs. Reduces system latency, increases recognition accuracy, and improves overall system response time for high-density speech solutions.
A-law or $\mu\text{-law}$ voice coding at dynamically selectable data rates, 24 kb/s to 64 kb/s, selectable on a channel-by-channel basis	Allows the optimal tradeoff between disk storage and voice quality
Telecordia CLASS, UK CLI, Japanese Caller ID, and other international protocols	Supports an international Caller ID capability via on-hook audio path
A variety of country-specific approvals	Expands an application's ability to serve several global market segments at no extra cost
Separate models available with Universal PCI or PCI Express edge connector	Universal PCI form factor compatible with 3.3 V and 5.0 V bus signals that enables deployment in a wide variety of PCI chassis from popular manufacturers; PCI Express form factor compatible with 1x slots (that is, x1 or higher compatible) is also available
Supports up to four channels of DSP-based onboard fax	Reduces the number of boards per system

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Number of ports	12
Maximum boards per system	8 (Linux and Windows®). Number may be limited by application and system performan
CT Bus loads per board	1
Maximum CT Bus loads per system	20
Analog network interface	Onboard loop start interface (12)
Resource sharing bus	CT Bus
Control microprocessor	Intel 80486 GXSF running at 32.768 MHz with 2 MB SDRAM
Digital signal processor	Freescale DSP56303 @ 100 MHz, with 128Kx24 private SRAM
Supported operating systems	Windows®; Linux. Details at http://www.dialogic.com/systemreleases
CSP	Yes
Signaling	Analog loop start

Host Interface — PCI

Bus compatibility Bus speed Bus mode Shared memory Interrupt level I/O ports

Platform — PCI

Form factor

Power Requirements — PCI

+5 VDC +12 VDC -12 VDC

Host Interface — PCI Express

Bus compatibility Bus speed Bus mode Shared memory Interrupt level I/O ports

Platform — PCI Express

Form factor

Complies with PCI-SIG Bus Specification, Rev. 2.2 33 MHz maximum 32-bit 32 KB to 64 KB page One IRQ is shared by all D/120JCT-LS boards None

Universal slot (5 V or 3.3 V) PCI long card 12.28 in. (31.2 cm) long 4.2 in. (10.67 cm) high

1.2 A typical, 1.4 A maximum 235 mA typical, 285 mA maximum 80 mA typical, 100 mA maximum

Complies with PCI-SIG PCI Express Base Specification, Rev. 1.1 2.5 GHz maximum per direction x1 lane configuration (x1 or higher compatible) 32 KB to 64 KB page Message Signaled Interrupt (MSI) None

PCI Express x1 lane configuration (or higher) 12.28 in. (31.2 cm) long 4.2 in. (10.67 cm) high

Power Requirements — PCI Express

+3.3 VDC	1.12 A typical, 1.4 A maximum
+12 VDC	800 mA typical, 900 mA maximum

Environmental Requirements — PCI and PCI Express

Operating temperature	+32°F (0°C) to +122°F (+50°C)
Storage temperature	-4°F (–20°C) to 158°F (+70°C)
Humidity	8% to 80% noncondensing

Technical Specifications (cont.)

Telephone Interface¹

Trunk type	Loop start Ground start for inbound applications with AC ringing
Impedance	600 Ohms nominal
Ring detection	40 Vrms to 130 Vrms, 15.3 Hz to 68.0 Hz
Loop current range	20 mA to 60 mA, (Euro) 20 mA to 120 mA, polarity insenstive
Echo return loss	17 dB minimum (at country impedance)
Crosstalk coupling	>-75 dB
Speech digitization	64 kb/s, µ-law PCM (companding to ADPCM performed in Springware)
Frequency response	300 Hz to 3400 Hz ±3 dB
Connector	RJ-25, 6-port, 6-position
Approvals and Compliance	
Hazardous substances	RoHS Compliance Information at http://www.dialogic.com/rohs
Safety and EMC	
Canada	ICES-003 Class A ULc CSA 60950-1 File E96804
Europe	EN60950 EN55022 EN55024
Japan	VCCI Class A
United States	FCC Part 15 Class A
	UL 60950-1 File E96804
International	IEC60950 CISPR 22 CISPR 24
Telecom Approvals	
Canada	IC: 1000U 10540 A
European Union	DoC 06/30/2003
Japan	A00-0318JP
United States	US:EBZUSA-34827-KX-N
Country-specific approvals	See the Product & Global Approvals list at http://www.dialogic.com/declarations/ or contact your Authorized Distributor
Reliability/Warranty	
Estimated MTBF	Per Telcordia Method

Warranty

Per Telcordia Method PCI:154,000 hours PCI Express:154,000 hours Warranty Information at http://www.dialogic.com/warranties

Springware/JCT Technical Specifications

Facsimile

Fax compatibility

	ETSI NET/30 compliant
Maximum data rate	14.4 kb/s (v.17) send 9.6 kb/s (v.29) receive
Variable speed selection	Automatic step-down to 12 kb/s, 9.6 kb/s, 7.2 kb/s, 4.8 kb/s, and lower
Transmit data modes	Modified Huffman (MH) Modified Read (MR)
Receive data modes	MH, MR
File data formats	Tagged Image File Format-Fax (TIFF-Fax) for transmit/receive MH and MR
ASCII-to-fax conversion	Host-PC-based conversion Direct transmission of text files All Windows® fonts supported Page headers generated automatically
Error correction	Detection, reporting, and correction of faulty scan lines
Image widths	8.5 in. (21.5 cm) 10.0 in. (25.5 cm) 11.9 in. (30.3 cm)
Image scaling	Automatic horizontal and vertical scaling between page sizes
Polling modes	Normal Turnaround
Image resolution	Normal (203 pels/in. x 98 lines/in.) (203 pels/2.54 cm x 98 lines/2.54 cm) Fine (203 pels/in. x 196 lines/in.) (203 pels/2.54 cm x 196 lines/2.54 cm)
Fill minimization	Automatic fill bit insertion and stripping
Audio Signal	
Receive range	-40 dBm to -7 dBm nominal, configurable by parameter**

Application can enable/disable

-40 dBm nominal, software adjustable**-9.5 dBm nominal, configurable by parameter**

±3 dB ±3 dB ±3 dB ±3 dB

Above -22 dBm results in full-scale recording, configurable by parameter**

40 dB adjustment range, with application-definable increments and legal limit cap

ITU-T G3 compliant (T.4, T.30)

Receive range Automatic gain control

Silence detection Transmit level (weighted average) Transmit volume control

Frequency Response

24 kb/s	300 Hz to 2600 Hz
32 kb/s	300 Hz to 3400 Hz
48 kb/s	300 Hz to 2600 Hz
64 kb/s	300 Hz to 3400 Hz

Audio Digitizing

13 kb/s	GSM @ 8 kHz sampling
24 kb/s	OKI ADPCM @ 6 kHz sampling
32 kb/s	OKI ADPCM @ 8 kHz sampling
32 kb/s	G.726 @ 8 kHz sampling
48 kb/s	µ-law PCM @ 6 kHz sampling
64 kb/s	µ-law PCM @ 8 kHz sampling
Digitization selection	Selectable by application on function call-by-call basis
Playback speed control	Pitch controlled Available for 24 kb/s and 32 kb/s data rates Adjustment range: ±50%

Adjustable through application or programmable DTMF control

Springware/JCT Technical Specifications (cont.)

DTMF Tone Detection

DTMF digits Dynamic range Minimum tone duration Interdigit timing

Twist and frequency variation Noise tolerance

Cut-through Talk-off

Global Tone Detection

Tone type Maximum number of tones Frequency range Maximum frequency deviation Frequency resolution Timing Dynamic range

Global Tone Generation

Tone type Frequency range Frequency resolution Duration Amplitude

MF Signaling

MF digits Transmit level Signaling mechanism Dynamic range for detection Acceptable twist Acceptable frequency variation

Call Progress Analysis

Busy tone detection

Ring back detection

Positive voice detection accuracy

Positive voice detection speed Positive answering machine detection Fax/modem detection Intercept detection

0 to 9, *, #, A, B, C, D per Telecordia LSSGR Sec 6 -38 dBm to -3 dBm per tone, configurable by parameter** 40 ms, can be increased with software configuration Detects like digits with a >40 ms interdigit delay Detects different digits with a 0 ms interdigit delay Meets Telecordia LSSGR Sec 6 and EIA 464 requirements Meets Telecordia LSSGR Sec 6 and EIA 464 requirements for Gaussian, impulse, and power line noise tolerance Local echo cancellation permits 100% detection with a >4.5 dB return loss line Detects less than 20 digits while monitoring Telecordia TR-TSY-000763 standard speech tapes (LSSGR requirements specify detecting no more than 470 total digits) Detects 0 digits while monitoring MITEL speech tape #CM 7291 Programmable for single or dual Application-dependent Programmable within 300 Hz to 3500 Hz Programmable in 5 Hz increments ± 5 Hz. Separation of dual-frequency tones is limited to 62.5 Hz at a signal-to-noise ratio of 20 dB Programmable cadence qualifier, in 10 ms increments

Programmable, default set at -6 dBm to -3 dBm per tone

Generate single or dual tones Programmable within 200 Hz to 4000 Hz 1 Hz 10 ms increments -43 dBm to -3 dBm per tone, programmable

0 to 9, KP, ST, ST1, ST2, ST3 per Telecordia LSSGR Sec 6, TR-NWT-000506 and ITU-T Q.321 Complies with Telecordia LSSGR Sec 6, TR-NWT-000506 Complies with Telecordia LSSGR Sec 6, TR-NWT-000506 -25 dBm to -3 dBm per tone 6 dB Less than ±1 Hz

Default setting designed to detect 74 out of 76 unique busy/congestion tones used in 97 countries as specified by ITU-T Rec. E., Suppl. #2 Default uses both frequency and cadence detection Application can select frequency only for faster detection in specific environments Default setting designed to detect 83 out of 87 unique ring back tones used in 96 countries as specified by ITU-T Rec. E., Suppl. #2 Uses both frequency and cadence detection >99% based on tests on a database of real world calls in North America Performance in other markets may vary Detects voice in as little as 1/10th of a second >85% based on application and environment accuracy Pre-programmed

Detects entire sequence of the North American tri-tone Other intercept tones sequences can be programmed

Springware/JCT Technical Specifications (cont.)

Call Progress Analysis (cont.)	
Dial tone detection before dialing	Application enable/disable Supports up to three different user-definable dial tones Programmable dial tone drop out debouncing
Tone Dialing	
DTMF digits	0 to 9, *, #, A, B, C, D per Telecordia LSSGR Sec 6, TR-NWT-000506
Frequency variation	Less than ±1 Hz
Rate	10 digits/s maximum, configurable by parameter**
Level	-4.0 dBm per tone, nominal, configurable by parameter**
Pulse Dialing	
10 digits	0 to 9
Pulsing rate	10 pulses/s, nominal 20 pulses/s for Japan, configurable by parameter**
Break ratio	60% nominal, configurable by parameter**
Analog Caller Identification	
Applicable standards	Telecordia TR-TSY-000030 Telecordia TR-TSY-000031 TAS T5 PSTN1 ACLIP: 1994 (Singapore)
Modem standard	Bell 202 or V.23, serial 1200 bits/sec (simplex FSK signaling)
Receive sensitivity	-48 dBm (-50 dBv) to -1 dBm
Noise tolerance	Minimum 18 dB SNR over 0 to –48 dBm dynamic range for error-free performance
Data formats	Single Data Message (SDM) and Multiple Data Message (MDM) formats via API calls and commands
Line impedance	AC coupled 600 Ohm (@ 1.8 kHz) termination during Caller ID on-hook detection interval
Message formats	ASCII or binary SDM, MDM message content
Analog Display Services Interface (ADSI)	

FSK generation per Telecordia TR-NWT-000030 CAS tone generation and DTMF detection per Telecordia TR-NWT-001273

Hardware System Requirements

Pentium processor based (PCI or PCI Express) bus or compatible computer. Operating system hardware requirements vary according to the number of channels being used.

Additional Components (with Item Market Names)

- Multidrop CT Bus cables (CBLCTB68C3DROP, CBLCTB68C4DROP, CBLCTB68C8DROP, CBLCTB68C12DROP, CBLCTB68C16DROP)
- CT Bus/SCbus adapter (CTBUSTOSCBUSADP)
- SCbus terminator kits (1SCBUS1TERMKIT, 2SCBUS1TERMKIT, 3SCBUS1TERMKIT)
- Six-strand RJ-type cable (preferred solution for customers using all 12 channels) (RJ-11 connectors to standard 50pin Amphenol connector) (CBLD120PCI25PP) plus breakout box (BOB25POSJ11)
- "Two-into-one" conversion cable (preferred solution for customers using only one or two channels)
- Six cables per board required
- US (CBLRJ14TORJ11YA) and Euro (CBLD120PCIYADAP) cables sold separately

Ordering Information

Product Code	Order Code	Description
D120JCTLSWEU	881-816	12-port Analog, Loop-Start, PCI, Europe
D120JCTLSW	881-762	12-port Analog, Loop-Start, PCI
D120JCTLSWIN	881-847	12-port Analog, Loop-Start, PCI,India
D120JCTLSEW	884-594	12-port Analog, Loop-Start, PCIe
D120JCTLSEWIN	884-579	12-port Analog, Loop-Start, PCIe, India
D120JCTLSEWEU	884-578	12-port Analog, Loop-Start, PCIe, Europe

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Positive Answering Machine Detection/Positive Voice Detection

These performance results were measured using specific computer systems and/or components within specific lab environments and under specific system configurations. Any difference in system hardware, software design, or configuration may affect actual performance. The results are furnished for informational use only and should not be construed as a commitment by Dialogic. Dialogic assumes no responsibility or liability for any errors or inaccuracies.

Outbound Dialing/Telemarketing

Outbound dialing systems may be subject to certain laws or regulations. Dialogic makes no representation that Dialogic products will satisfy the requirements of any such laws or regulations (including, without limitation, any regulations dealing with telemarketing).

 1 Average speech mandates +16 dB peaks above average and preserves -13 dB valleys below average.

** Analog levels: 0 dBm0 corresponds to a level of +3 dBm at tip-ring analog point. Values vary depending on country requirements; contact your account manager.

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